



**NOTICE
RESIDENTIAL AREAS
1 JULY 2022 - 30 JUNE 2023**

DEAR RESIDENT

The neatness, tidiness and a safe environment is our **collective responsibility**. To preserve the beauty of our municipal area and landscapes your co-operation is highly needed and therefore your attention is drawn to the following **Solid Waste Management** aspects:

1. GENERAL WASTE

1.1 Place your garden waste on your sidewalk. **Garden waste not more than seven plastic bags will be removed without additional costs.** Garden Waste is considered to be flowers, grass cuttings, leaves and twigs trimmed from trees to keep or maintain an established garden. Please make use of plastic liners; any volume of waste placed on the ground without a plastic bag will not be removed.

1.2 Place your residential waste on your sidewalk. **Domestic or household waste not more than five plastic bags.**

1.3 Day of removal

All residential waste (**both domestic and garden**) **MUST** be placed within **2m** of your sidewalk only on the fixed scheduled day before **07:30** each morning and **NEVER** prior the scheduled day.

2. SPECIAL REMOVAL

Bulky waste inclusive of building rubble, furniture, felled trees, tree stumps, and garden waste in more than seven (7) bags and or more than five (5) bags of domestic waste can be removed for a prescribed fee on request. If required kindly notify the Solid Waste Management Sub-Directorate to complete the necessary documentation.

3. NORMAL WORKING DAYS AND PUBLIC HOLIDAYS

3.1 Normal Working Days

Waste removal starts at **07:30**, place your tied waste bags on the sidewalk before the waste removal crew passes your site. Plastic bags placed after the crew has completed the route will not be collected and the bags must be taken back to your site to avoid tearing by dogs, or scavengers. The waste will then be collected during the next scheduled day or week. **If not removed from your sidewalk, a special removal service fee will be charged against your municipal account.**

3.2 Public Holidays

Waste removal services will be provided on Public Holidays at residential areas if the Public Holiday falls on a normal working day (Monday-Friday); residents are advised to take out their waste bags on their normal scheduled day. When a public holiday falls on your scheduled day, your waste will be collected on that particular day.

PLEASE TAKE NOTE

WASTE COLLECTION SCHEDULE REMAINS UNCHANGED DURING ALL PUBLIC HOLIDAYS

4. ENVIRONMENTAL AWARENESS

- 4.1 Stop illegal dumping and littering. These acts deface our clean and safe environment.
- 4.2 Cleanliness is a collective effort.

5. SAFETY ALERT

- 5.1 For **Safety** of our waste collection crew, broken glass must be placed in a box or wrapped in newspapers with the outside clearly marked "Broken Glass".
- 5.2 For **Safety** of our waste collection crew, sharp and protruding objects must be cut to smaller pieces, with the outside of the receptacle clearly marked "Sharp Objects".

6. OFFENCES AND PENALTIES

- 6.1 Penalty amounting to at least R 3 000 per load (Special Waste Removal) will be charged for contravening Solid Waste Management By-Laws, this notice and its guidelines.

7. ENQUIRIES AND SUGGESTIONS

Contact us on **013 759 2142 or 2239** pertinent to Solid Waste Management enquiries or should you wish to make suggestions regarding our services email us at Pearl.Nkosi@mbombela.gov.za or Lesibam@mbombela.gov.za.

Regards,



MR S L SIHLANGU
GENERAL MANAGER COMMUNITY SERVICES