

NOTICE ON COVID 19 PROPERTY RATES PAYMENT ARRANGEMENT

Due to the COVID 19 pandemic, most customers were affected. These include a wide range of customers especially within the commercial and business sector. The City of Mbombela has approved a Covid 19 payment holiday on property rates charges for the commercial and business customers.

The terms and conditions to benefit from this scheme are:

- i. All applications must be individually made in writing by filling the prescribed form supplied by the municipality. Applications must reach the municipality by the 30 September 2020.
- ii. The account must have been up to date and paid in full by the 31st March 2020.
- iii. The payment holiday will be for a period of three (3) months from the date of approval.
- iv. Once approved, no credit control measures will be enforced on the account for the period of the payment holiday.
- v. No interest charges will be raised on the amounts approved for the payment holiday.
- vi. The payment arrangement of the property rates charges deferred during the payment holiday, will be done in line with the Credit Control and Debt Collection Policy for a period of not more than twelve months
- vii. Any default on the payment arrangement entered into will automatically cancel the arrangement immediately and normal credit control measures will be enforced on the account.
- viii. For enquiries and request of application from and email can be forwarded to covid19.paymentarrangement@mbombela.gov.za or call Mr Mandla Radebe at 0137599558

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MUNICIAPL MANAGER